

01000101111010 01000  
00101010101010100010  
0001010010100100010

WELCOME TO

# Westman Business Phone





**T**his User Guide outlines Westman Business Phone service in detail and provides information on our calling features and functions.

Westman is pleased to bring you Business Phone service, along with our High Speed Internet and Commercial Cable. All of our services are carried over our fibre coax optic network, which is unmatched for its quality and reliability. As always, you'll receive prompt, courteous, local service and support.

**Thanks for choosing  
Westman Business Phone and  
if you have any questions,  
just give us a call!**

**Customers can call  
726-8839 or toll free  
1-800-665-3337 (ext. 2830)  
for sales, or 611 for  
technical service.**



# Table of Contents

## Calling Features & Functions

Anonymous Call Rejection	2
Call Name & Number Block	2
Call Name & Number Display	2
Call Display Block	3
Call Forwarding	3
Call Hold	4
Call Trace	5
Call Transfer	5
Call Waiting	5
CLID Permanent Blocking	5
Emergency Service	6
Find-Me Follow-Me	6
Message Relay Service	6
Operator "0" Transfer	7
Speed Dial Calling	7
Three-Way Calling	7
Toll Restriction	7
Unlisted Name/Number	8
Voicemail	8
Voicemail - Advanced	8

## Appendix – Westman Customer Information

Billing Policy	12
Agreement to Pay	12
Customer Liability For Calls	12
Security Deposit Policy	13
NSF Cheque Charge and Denied Credit Charge	13
Overdue Accounts	13
Suspension or Termination of Service/Disconnection Policy	13
Acceptable Use Policy	14
Directory Policy	14
Privacy Matters	14
Contacting Westman Communications Group	16



# Calling Features and Functions

Westman offers a variety of features and functions that can be included in your monthly service package. The following outlines each of these features and how they are used.

## **ANONYMOUS CALL REJECTION**

Automatically reject all calls from numbers withholding identification (i.e. telemarketers using unknown name and/or number display). If anonymous callers contact you, they'll hear a message that instructs them to hang up, remove their identity block and call again.

---

> Press \* 77 to activate.

---

> Press \* 87 to deactivate.

## **CALL NAME & NUMBER BLOCK**

Block specific phone numbers that you do not wish to receive calls from. Anyone trying to call your phone from a number that you have blocked will simply get a recording advising them that you are not presently accepting calls from their number.

---

> Press \* 60 to activate (or deactivate). Wait through the two to three second delay, then follow the prompts.

## **CALL NAME & NUMBER DISPLAY**

When someone calls, your phone will display the caller's listed name and number after the first complete ring. If the words Private or Anonymous Caller are displayed, that means the caller has chosen to block his/her name and number. To use this feature, you require a Call Display compatible phone with a display screen.

## CALL DISPLAY BLOCK

Block the display of your name and phone number on the display screen of the person you are calling.

---

> Press \* 67 before placing your call to activate.

---

> Press \* 97 if you have an unlisted number and want to have your number displayed.

---

*Note: Please contact Westman if you are interested in permanently blocking your name and phone number from being displayed.*

## CALL FORWARDING (BUSY)

This service forwards incoming calls to an alternative number only when the subscriber's line is busy.

---

> Dial \*90 and wait for a confirmation tone, then dial the number to forward to.

---

> Wait for the courtesy call to be answered, or for the confirm tone if courtesy calls are not required.

---

> To disable BCF, press \*91.

## CALL FORWARDING (SELECTIVE)

This service allows a list of calling numbers to be established that will automatically be forwarded to a single number.

---

> Creating the list of calling numbers will be completed through Westman.

## CALL TRACE

This service should be used in serious situations only. If you use Call Trace, a record is generated at our office. Westman will only release the traced number to the law enforcement agency handling the complaint.

---

> Press \* 57 immediately after the call you wish to trace.



## CALL FORWARDING (UNCONDITIONAL)

This feature forwards all incoming calls to a different number regardless of its busy or no answer status. When activated, UCF will override the existing call forwarding settings. When deactivated, the previous call forwarding settings will resume.

---

> Press \* 72 and wait for the confirmation tone.

---

> Dial the number to where calls should be forwarded. If the call to the forwarded number is answered, your calls will be forwarded. If the call is not answered or is busy, you must complete the first two steps twice within two minutes. You will hear a confirmation tone when the feature is activated.

---

> Press \* 73 to deactivate.

---

*Note: While Call Forward is in effect you may still make calls from your phone. Callers will receive a busy signal when the number that your calls are forwarded to is busy. Calls that are unanswered at the forwarded number will not route to your Voice Mail. Call Waiting is deactivated.*

## CALL HOLD

This feature allows you to put a call on hold in order to dial another number, and then switch between the two calls without establishing a 3-Way Conference.

---

> Press FLASH or LINK, this will put the first caller on hold and connect you to the second caller.

---

> Press \* 52 and dial the second number.

---

> Press FLASH or LINK again to switch back-and-forth to switch between the two numbers.

## CALL TRANSFER

This feature allows you to redirect a call to another number both inside and outside of your business and then disconnect from the call so the other two parties stay connected.

---

> Press FLASH or LINK, for your current call to be placed on hold. You will hear a dial tone. Dial the number to which the call will be transferred. When the number rings you can hang up or stay on the line to announce the call and then hang up.

---

> If there is no answer, press FLASH twice to cancel and keep talking to the original call.

## CALL WAITING

When you are on the phone and a second call comes in, a tone will sound to notify you that a second caller is trying to reach you. If you hang up while a call is still on hold, your telephone will instantly ring, allowing you to reconnect the “on hold” call.

- 
- > Press **FLASH** or **LINK** on your telephone, to accept incoming call.

---

  - > Press **FLASH** or **LINK** again, to go between both callers.

---

  - > Press **\* 70** to deactivate Call Waiting before making another call.

## CALL WAITING - VISUAL

Displays the calling name and telephone number of another incoming call as part of the notification that a second call is on the line.

## CLID PERMANENT BLOCKING

Applies a permanent blocking service so that the delivery of your name and number are always blocked to the party you are calling. This feature is set up by Westman when you order Phone service.

- 
- > Dial **\*82** to allow your name and number to be delivered on a call-by-call basis when CLID Permanent Blocking is applied.

## EMERGENCY SERVICE

To contact Emergency Services (fire department, police, ambulance), dial 911. Westman Business Phone service fully supports the enhanced 911 (E911) Emergency Services by making the customer’s name, address and telephone number available to the Emergency Centre serving a customer’s area.

## FIND-ME FOLLOW-ME

Allows a user to define a list of numbers that can be rung in addition to or instead of the user’s own number and in a predefined sequence. Creating the list of calling numbers should be done through Westman.

- 
- > Several different numbers can be rung at once before moving on to another step in the order.

---

  - > Once one of the rung numbers has answered the call, the call is connected normally and ringing on any other number is stopped.



## LINE HUNTING

When your line is busy incoming calls are automatically routed through the hunt group of available lines until the call completes.

---

> **Linear hunting** – means that the search stops when the end of the list is reached.

---

> **Circular hunting** – means that the search continues to circle through the list of numbers until the caller hangs up.

---

*Note: To order this feature, please contact Westman Business at 726-8839 or 1-800-665-3337 (ext. 2830).*

## MESSAGE RELAY SERVICE

Provides telephone accessibility to persons with hearing and/or speech problems who use TTY devices. A person using a TTY device can place a call via the Message Relay Service by dialing 711. A person can place a call to someone using a TTY via the Message Relay Service by dialing 711. There is no charge for local calls.

## SPEED DIAL CALLING

Allows you to dial a preselected phone number by entering a single digit followed by the # key. You can set up as many as eight unique Speed Dialing keys, using the numbers 2 through 9. The numbers 0 and 1 are reserved for special purposes and cannot be used for Speed Dialing.

### Setting Up Speed Dialing Keys:

---

> Dial \* 74 and wait for the confirmation tone.

---

> Dial an unused, single digit from 2 through 9 to assign the digit as the Speed Dialing key. Wait for dial tone to return.

---

> Dial the destination phone number (including area code) to associate with the Speed Dialing key. Wait for the confirmation announcement and hang up.

---

> Repeat steps for each destination number you want to assign a Speed Dialing key. Make sure to use a different Speed Dialing key with each different destination number.

---

### Placing A Speed Dialing Call:

---

> Dial the appropriate Speed Dialing key followed by the # key.



**Cancelling Speed Dialing Keys:**

- 
- > Dial \* 84 and wait for the confirmation tone.
- 
- > Dial the single-digit Speed Dialing key that you want to cancel. When you hear the deactivation announcement, the Speed Dialing key has been cancelled. Repeat Steps 1 through 4 for each Speed Dialing key you want to cancel.

**TOLL RESTRICTION**

Allows you to block outgoing calls to certain types of numbers from your line.

*Note: To order this feature, please contact Westman Business at 726-8839 or 1-888-759-2225.*

**"0" OPERATOR ASSISTANCE \$1.00 PER USE****"411" DIRECTORY ASSISTANCE \$1.00 PER USE****VOICEMAIL**

Westman Business Phone offers free Voicemail service included in your service plan. With Voicemail service, you will not miss a call. When your phone is busy or you are away from your phone, calls are forwarded to your Voicemail box where the caller can leave a message. The message is stored for you to retrieve at your convenience.

**SETTING UP VOICEMAIL FOR THE FIRST TIME**

First-time sign-in involves three steps: first you must create your PIN, then you must record your recorded name and finally you must choose a greeting to play to callers before they leave a message. The greeting and recorded name are played each time a caller accesses your mailbox to leave a message.

- 
- > Press \* 99.
- 
- > Listen to the recorded instructions and follow the Voicemail set-up prompts.
- 

*Note: You can end the setup process at any point by ending the call. If you do so, you are asked to complete the remaining setup steps the next time you enter your mailbox.*



### **Create Your PIN:**

First, to secure your account, you must set up a new PIN. A prompt asks to you enter a new PIN, and explains the length of PIN allowed.

---

> **Enter a new PIN, pressing # when finished.**

---

> **Confirm the new PIN by re-entering it and pressing #.**

---

*Note: If you forget your PIN, please dial 611 for assistance.*

### **Record Your Name:**

Next, you are prompted to record your name. This is used for some system-generated announcements, for example when greeting your callers or when you leave messages for others.

---

> **Record your name and press # when finished. An announcement plays your recording back to you.**

---

> **Press 1 if you want to re-record it.**

---

> **Press # if you want to keep it.**

---

*Note: If your recording is too long, you will be asked to re-record a shorter version.*

### **Choose A Greeting:**

Once you have successfully recorded your name, you are prompted to select a greeting.

---

> **Press 1 to record your own personal greeting. Limited to 2 minutes.**

---

> **Press 2 to use a system-generated greeting that announces your recorded name.**

---

> **Press 3 to use a system-generated greeting that reads out your phone number.**

---

> **Press 4 to use a system-generated greeting that neither announces your name nor reads out your phone number.**

An announcement will then play back your selected greeting.

---

> **Press 1 to make a change.**

---

> **Press # to save it and use it as your greeting.**

**Common Keys:**

You can press the following common keys at any point. They behave in the same way whichever menu you are listening to.

- > Press 8 to pause all activity for 30 seconds, and then you return to the beginning of the section you are listening to.
- > Press \* to perform one of two functions, depending on what you are doing at the time. When recording a message or entering numbers, it cancels the current input, and you are prompted to enter the input again. Otherwise, it takes you up a level of the menu system.
- > Press # to perform one of two functions, depending on what you are doing at the time. When recording a message or entering numbers, # is used to indicate the end of your input. Otherwise, it is used to move forward in a list of options.
- > Press 0 to get helpful hints the Westman Business Phone system.

**Mailbox Limits**

Stored messages are limited to a combined total of 50 messages and can be up to 90 seconds in length. When the Mailbox is full, no new messages can be recorded and new callers are informed that the mailbox is not accepting any more messages. Stored and saved messages are kept for up to 14 days, then they are deleted.

**Mailbox Main Menu:**

The Main Menu is the starting point for using your Voicemail box. Press \* 99 to enter, and you will be notified of the number of new, skipped and saved messages in your mailbox. The prompt choices are:

- > Press 1 to listen to your messages, if you have messages.
- > Press 2 to send a new message to another Westman Business Phone subscriber.
- > Press 3 to work with your greetings.
- > Press 4 to change your mailbox settings.
- > Press 6 to manage any erased messages.
- > Press 7 to log in again as a different subscriber.
- > Press 0 to listen to helpful hints.
- > Press \* to exit the Main Menu.



### **To Access Your Mail Box (From Any Other Phone):**

---

- > Dial 717-MSGs or (717-6747), and follow the prompts.
  - > For Toll-Free access dial 1-877-717-MSGs (1-877-717-6747).
- 

### **Using the Skip PIN feature:**

Allows you to access your mailbox through your phone with no PIN required. Access from any other phone always requires your password.

---

- > Dial into your mailbox.
  - > Press 4 to go to Mailbox Settings.
  - > Press 3 from the Security Options menu to change whether or not you need to enter your PIN at login.
- 

*Note: This feature reduces the security of your account as any person with access to your phone will be able to listen to your Voicemail messages.*

### **Listening to Your Messages:**

Press \* 99 to enter the Main Menu, then choose option 1. After each message has played, you have the choice of the following options. You can also select these options at any time during the playback of the message:

---

- > Press 1 to play the message again from the beginning.
  - > Press 2 to save the message and go to the next message. This will store the message and mark it as a saved message.
  - > Press 3 to erase the message.
  - > Press 4 to reply to the message.
  - > Press 5 to forward the message to another Westman Business Phone subscriber.
  - > Press 11 to return to the previous message.
  - > Press # to leave the message as new and go to the next message.
  - > Press 66 to hear details of the date and time of the message, and the caller's name or number.
  - > Press \* to go back to the Main Menu.
- 

*Note: The Voicemail box is entirely voice instruction driven. All activities performed within the mailbox are guided by introductory verbal instructions. When you are familiar with the mailbox menus, you can enter the menu choices immediately and bypass the verbal instructions.*

### Message Notification

The Voicemail system will notify you when you have new messages with a stutter-tone upon lifting the phone receiver or a lit message waiting light. If you are away from your phone and want to know whether messages arrived, the Voicemail system will inform you upon entering your Voicemail box.

### Listening to Your Messages online:

Voicemail Online forwards voice mail messages to your e-mail inbox and allows you to check messages from any location, any time. Voicemail messages are sent as audio attachments to your e-mail. Listen to your voice mail on any computer with speakers, forward, or save messages.

*Note: To order this feature, please contact Westman Business at 726-8839 or 1-800-665-3337 (ext. 2830).*

### Operator Transfer:

If permitted by your type of account, you can set up a number to which callers can divert instead of leaving a Voice Mail message. This number is known as the attendant number and might be the number of your reception desk, secretary or operator. The caller can press 0 to transfer to the attendant number.

---

> Press 1 to add an attendant number from the Additional Settings menu on the Mailbox Settings Menu. You will hear an announcement either stating your current attendant number, or that you do not have an attendant number selected.

---

> Press 1 to enter a new attendant number. Enter the attendant number followed by #. The number is then played back to you for review.

---

> Press 1 to accept it.

---

> Press 2 to re-enter or delete it.

### VOICEMAIL - ADVANCED \$5.00 A MONTH

All the same basic Voicemail features, but allows the user to store and save 50 messages for a maximum of 14 days, after which they are deleted.



# Appendix - Westman Customer Information

## Billing Policy

Westman Communications Group will invoice for flat fee phone services once per month. Regular monthly service fees are billed and payable in advance of receiving the service. Disconnection of the basic service will be prorated however, prorating will not apply to long distance plans or during start up. Long distance and other usage charges are billed each month as close to the period of usage as possible and will be a one line item on the invoice. Bills for services will be mailed once per month and payments are due 20 days later, prior to the next billing. Details of long distance and other usage charges will be available upon request to Westman Communications Group.

## Agreement to Pay

All charges shown on a customer's bill are payable on the Due Date. If a bill is lost or not received customers are still responsible for making the required payment. Collections proceedings will begin when the customer's account becomes past due. If Westman Communications Group fails to bill or under-bills, we will correctly bill customers within one year of the date the charge was incurred. Customers may negotiate payment arrangements on disputed amounts, under reasonable circumstances and Westman will not charge customers interest on the full amount of any correction. If customers are over-billed for a recurring charge, Westman Communications Group will credit customers back to the date of the error. If customers do not dispute a charge within one year of the date of an itemized statement that shows the charge, customers lose the right to have the excess credited for the period prior to that statement. Non-recurring charges that should not have been billed or were over-billed will be credited, provided customers dispute the amount within 150 days of the date of the bill. Westman will not suspend or stop service for a disputed amount unless there exists reasonable grounds to believe the dispute is to avoid or delay otherwise rightful payment. If service is stopped for non-payment, reconnection charges will apply.

## Customer Liability For Calls

The customer is liable to Westman for charges for all calls originating at the customer's telephone number, regardless of who may originate such calls, and for all calls received at the customer's telephone number, the charges for which are accepted by any person receiving such calls, regardless of who may accept such charges.

## Security Deposit Policy

We may require a security deposit based on our credit policy. In 12-month intervals or whenever customers request, Westman will review the appropriateness of keeping a security deposit. A security deposit will be credited to a customer's account after at least 12 consecutive months in good standing on all accounts with Westman. If services are terminated, Westman will apply the security deposit against any outstanding balance and refund any remaining balance.

## NSF Cheque Charge and Denied Credit Charge

A service fee will be charged to a customer's account each time a cheque is returned, or a preauthorized withdrawal or a credit card payment is denied, for whatever reason. The service charge is subject to change from time to time.

## Overdue Accounts

Any balance unpaid after the Due Date may be subject to a late payment charge of 2% per month. A service charge will be levied if a pre-authorized payment is denied or if a cheque is returned. A fee will be charged if administration and/or account processing activities have occurred due to non-payment.

## Suspension or Termination of Service/Disconnection Policy

1. Westman may suspend or terminate service if:
  - Customers fail to pay an account that is past due;
  - Customers fail to provide or maintain a reasonable deposit or alternative when required to do so;
  - Customers fail to comply with the terms of a deferred payment agreement;
  - Customers fail to provide the Company with reasonable entry and access, at reasonable hours, to install, inspect, repair and remove its facilities and to perform necessary maintenance in cases of network affecting disruptions involving Customer provided facilities;
  - Customers use or permit others to use any of Westman's services for the purpose of making annoying or offensive calls or for a purpose or in a manner that would constitute a criminal offence, give rise to civil liability, or otherwise violate any applicable local, provincial, federal or international law, or for the purposes of encouraging or assisting others to do any of the foregoing;
  - Customers rearrange, disconnect, remove, repair or otherwise interfere with Westman's equipment or facilities (except in cases of emergency) or if termination or suspension is necessary to protect Westman's facilities, equipment or network;
  - Customers violate any provision of Westman's Terms of Service;
  - Customers harass, threaten or otherwise act unreasonably towards Westman or its employees or agents; or
  - Customers fail to provide payment when requested by Westman.
2. Where there is a payment to prevent suspension or termination of service, or to reconnect service, and that payment is returned by the bank or declined, Westman may immediately, and without further notice, suspend or terminate service.



3. Suspension or termination does not affect a customer's obligation to pay any amount owed to Westman. Upon termination, any balance owing shall become due at once. Service charges will continue to accrue during any suspension of service.
4. Where customers have paid in advance for service, Westman will rebate the portion that was paid for service for the period after the termination date. Any such rebate will first be applied in payment of any amounts owed to Westman.
5. Subject to Westman's right to refuse service, Westman will restore service, without undue delay, where the grounds for suspension or termination no longer exist, or a payment or deferred payment agreement has been negotiated. Reconnection charges shall apply.
6. Where it becomes apparent that suspension or termination occurred in error or was otherwise improper, Westman will restore service during business hours on the next working day, at the latest, unless exceptional circumstances do not permit this, and no reconnection charges will apply.
7. In the event of suspension or termination of service, all features and services, except emergency 911 service and access to Westman's office, will also be suspended or terminated.
8. Westman cannot guarantee the availability or resumption of any previous telephone numbers following a termination of a customer's service.
9. Customers shall reimburse Westman for reasonable collection fees and/or pickup charges in the event that Westman finds it necessary to enforce collection and/or preserve and protect its rights under its Terms of Service.
10. If service is terminated for nonpayment, reconnection charges will apply.

### **Acceptable Use Policy**

Westman Communications Group may suspend or terminate all or part of a service and service agreement if it determines that a customer is abusive with an "unlimited use" plan.

### **Directory Policy**

At our discretion and subject to availability, customers will be provided, without charge, up to one copy per telephone number of the most recent telephone directory for both White and Yellow pages. The contents of directories may not be published or reproduced in any form without the Directory Publisher's written consent. In the case of errors or omissions in directory listings (White and Yellow pages), whether or not the error or omission is with regard to a name, address, telephone number, or listing mark, Westman and the Directory Publisher's liability is limited to refunding or canceling any charge associated with such listings for the period during which the error or omission occurred.



## Privacy Matters

### Telephone Service Privacy

Westman supports a policy that protects Customer information, but also provides telephone services that help to balance the privacy interests of callers and the people they call.

### Privacy and Call Management Features

Call Management services such as Call Display, Call Return, Call Answer and Visual Call Waiting provide telephone number information to the called party. If customers have concerns with these features or wish to deactivate them when placing calls, customers may need to contact our Customer Sales & Service for information (service charges may apply).

Call Management features that are designed to help protect a customer's privacy and are offered by Westman include:

- Delivery of the privacy indicator when invoked by an end customer;
- Provision of per line call display blocking to qualified end customer;
- Disallowance of Call Return to a blocked number;
- Enforcement of the CRTC's restriction on Automatic Dialing Announcing Devices, Automatic Dialing Devices and unsolicited facsimiles; and
- Provision of universal Call Trace;

### Disclosure of Subscriber Listing Information

In accordance with CRTC requirements, Westman makes customers' names, addresses and telephone numbers available to publishers of paper and electronic directories and to providers of operator services. The name, address and telephone number can be omitted from these directories/services by requesting, and paying for, an unlisted telephone number.

### Unlisted Numbers

Unlisted numbers do not appear in the telephone directory and are not available from directory assistance operators. Unlisted numbers are included in provincial emergency 911 databases.

### Monitoring of Customer Service Calls

In order to provide exceptional customer service, we train our Customer Sales and Service Representatives on an ongoing basis. As such, if customers have a telephone conversation with our representatives, we may monitor or record the call for coaching and quality control purposes.



### **Confidentiality of Customer Records**

Unless customers provide express consent, or disclosure is pursuant to a legal power, all customer information kept by Westman, other than a customer's name, address and listed telephone number, is confidential and may not be disclosed by Westman to anyone other than:

- a. the customer;
- b. a person who, in our reasonable judgment, is seeking the information as a customer's agent;
- c. another telephone company, provided the information is required for the efficient and cost effective provision of telephone service and disclosure is made on a confidential basis with the information to be used only for that purpose;
- d. a company involved in supplying customers with telephone or telephone directory related services, provided the information is required for that purpose and disclosure is made on a confidential basis with the information to be used only for that purpose;
- e. an agent we retain in the collection of a customer's account or to evaluate the customer's creditworthiness, provided the information is required for, and is to be used only for, that purpose; or
- f. a public authority or agent of a public authority, if in the reasonable judgment of Westman, it appears that there is imminent danger to life or property that could be avoided or minimized by disclosure of the information.

Express consent, may be given to customers, when customers provide:

Written consent;

Oral confirmation verified by an independent third party;

Electronic confirmation through the use of a toll-free number;

Electronic confirmation via the Internet;

Oral consent, where an audio recording of the consent is retained by the carrier; or

Consent through other methods, as long as an objective documented record of customer consent is created by customers or by an independent third party.

Customers may request, in writing, access to any of their personal information that Westman holds. We will provide the information requested if Westman is provided sufficient details of the information sought, to allow us to comply with the request and if reimbursement is given to the Company for costs, if unusual expenses are incurred to provide the information.

### **Contacting Westman Communications Group**

The Customer Call Centre for both service and support is located at Westman Communications Group, 1906 Park Ave, Brandon, MB. Customers can contact Westman Business at 726-8839 or toll free at 1-800-665-3337 (ext. 2830) for Customer Sales and Service, or 611 for technical service. Customers may use these numbers to contact Westman to obtain information or to identify any problems related to Business Phone service.



# Notes

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---



**WESTMAN | BUSINESS**

A DIVISION OF WESTMAN COMMUNICATIONS GROUP

**1906 Park Avenue, Brandon, Manitoba R7B 0R9**

**726-8839 or 1-800-665-3337 (ext. 2830)**

**sassj@westmancom.com**

**westmancom.com**

01000101111010101000  
001010101010101001  
0001010010100100010



**Bundle with  
our Internet or  
Commercial Cable  
and save!**